

ACMH Hospital 2018 Community Health Needs Assessment Survey

Survey questions were determined
through a collaboration with:

ACMH Hospital

Richard G. Snyder YMCA

ARC Manor

Lutheran SeniorLife

VNA, Western Pennsylvania



ACMH

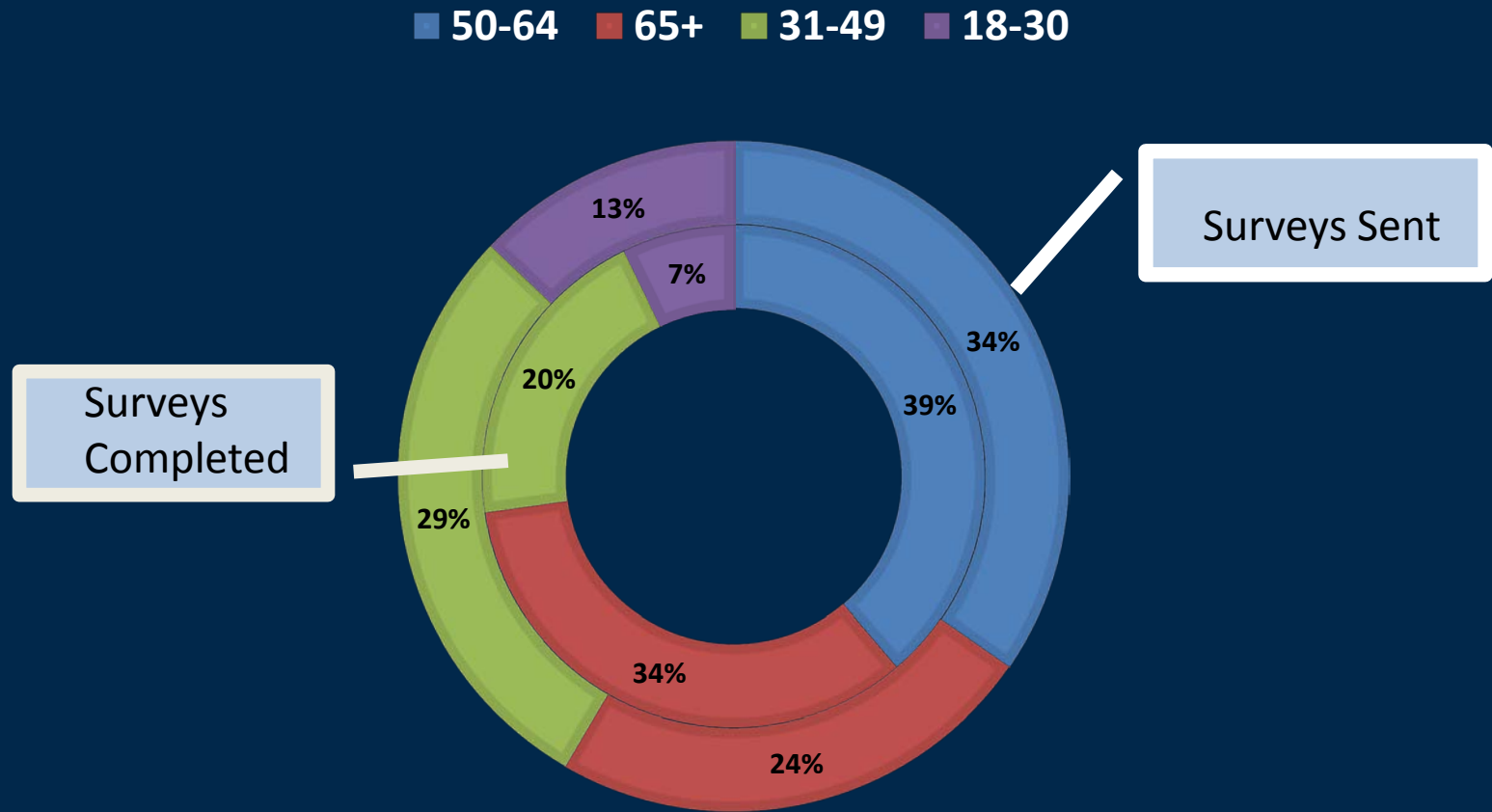


Survey Recipients

- 7481 Surveys were sent to e-mail addresses of individuals with a zip code that is completely or mostly in Armstrong County
- 1554 surveys were completed
- 533 were undeliverable
- **Completion rate - 22.4%**

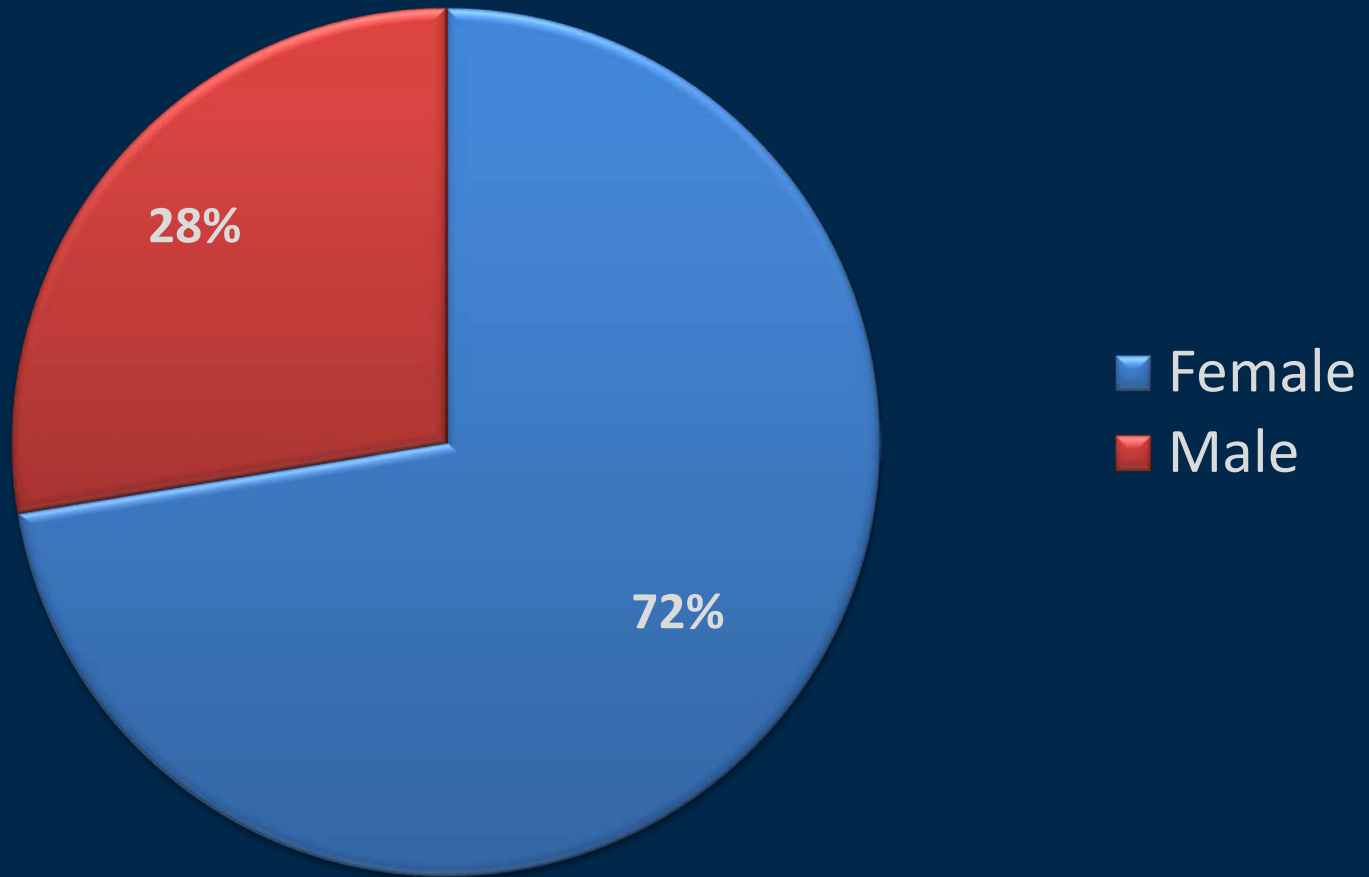


This chart compares the surveys sent to responses received by age range



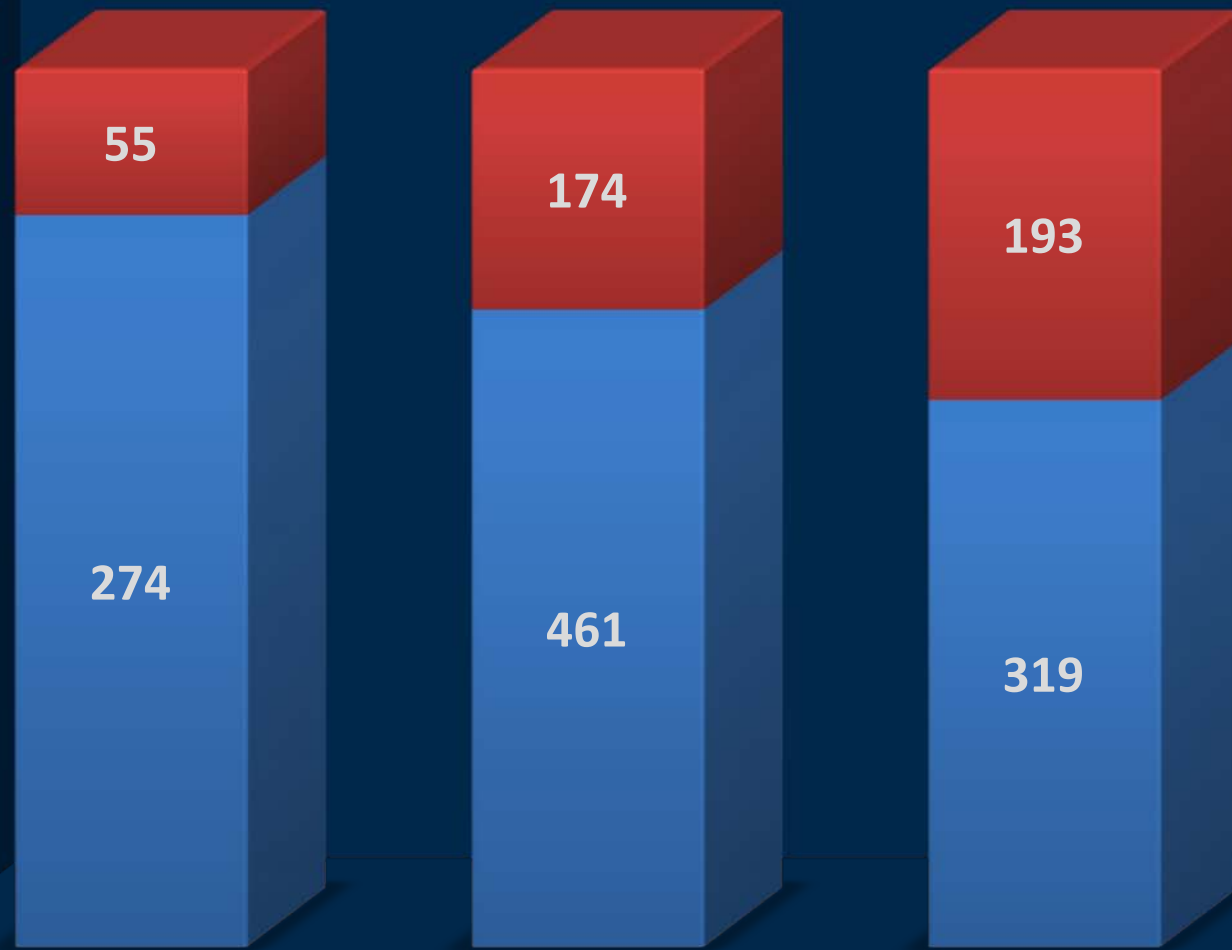
Total Surveys Sent – 7481
Total Respondents - 1554

This chart shows the gender of respondents



This chart shows the gender of respondents over the age of 30.

■ Females ■ Males



Age 31-49

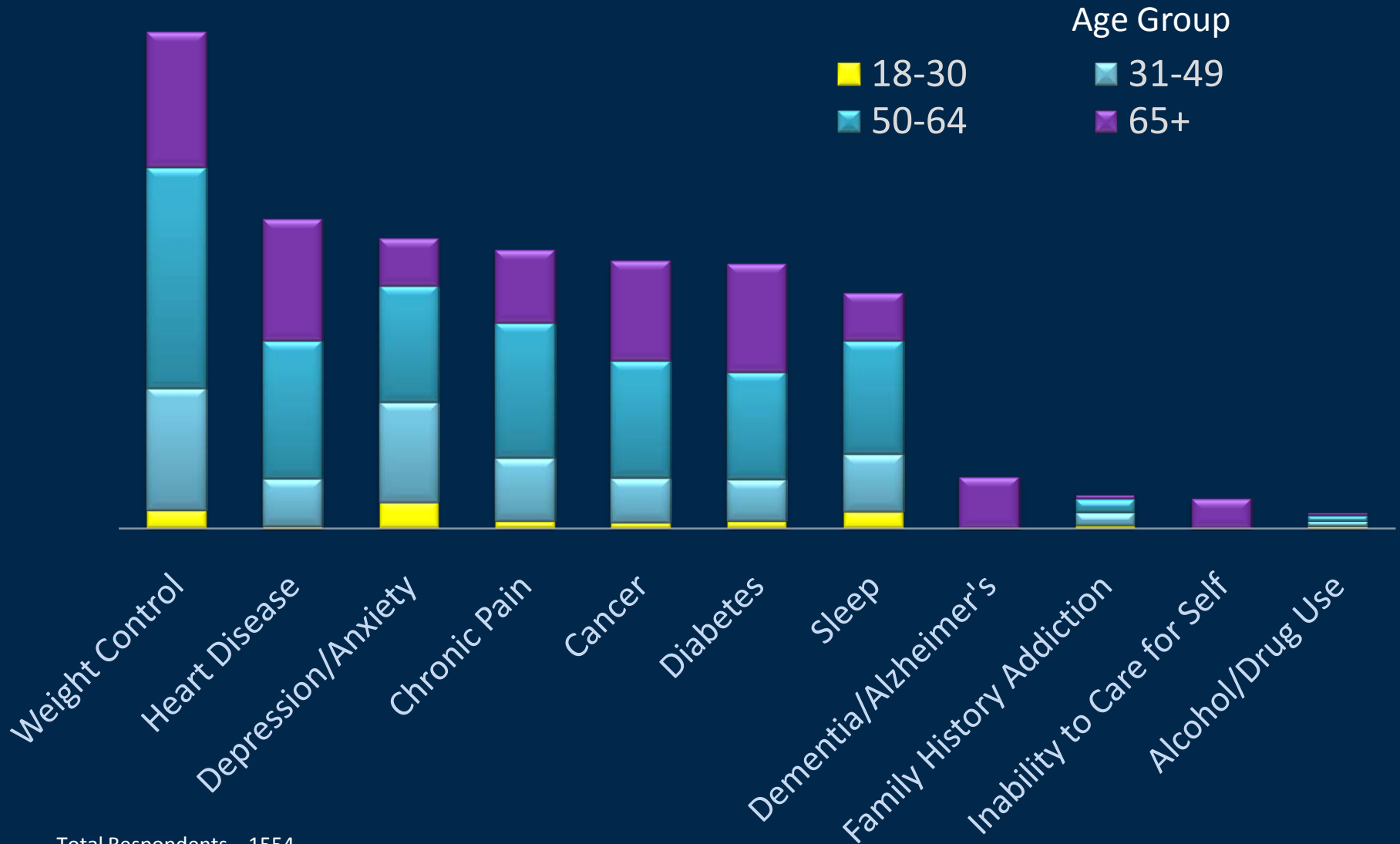
Age 50-64

Age 65+



Recipients were asked about their personal health concerns.

Personal Health Concerns



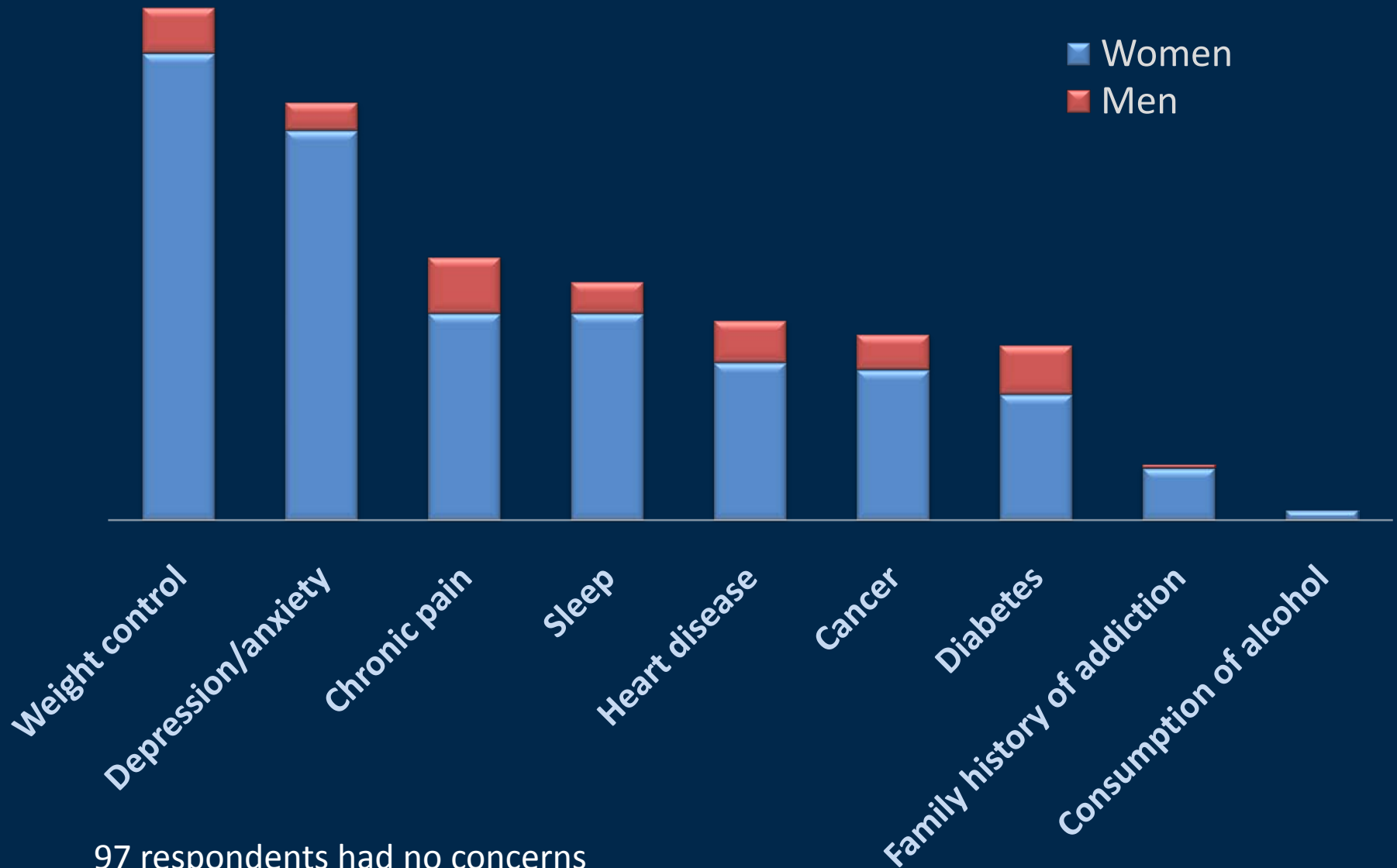
Total Respondents – 1554

Personal Health Concerns – Age 18-30



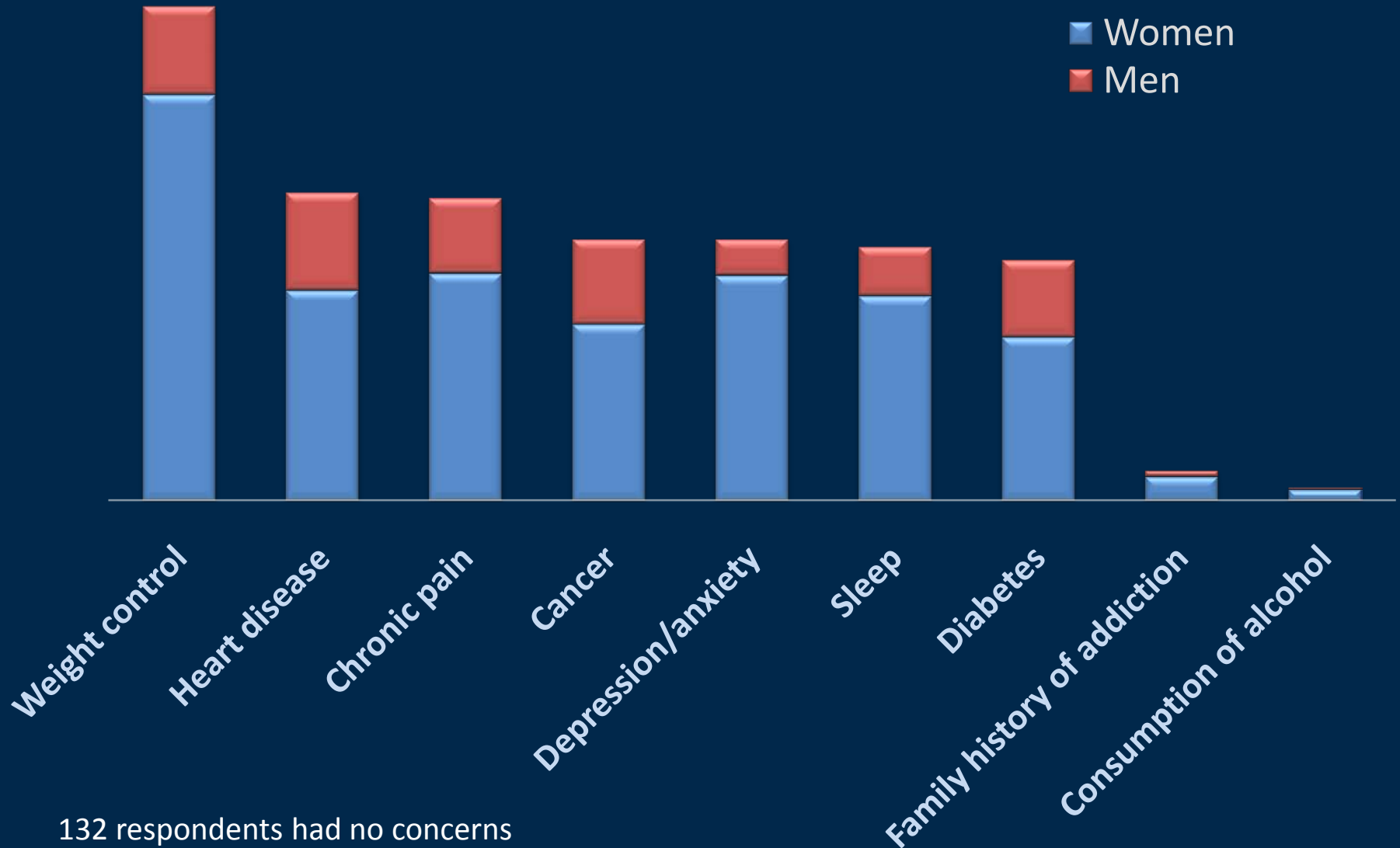
22 respondents had no concerns
Total respondents – 77

Personal Health Concerns – Age 31-49



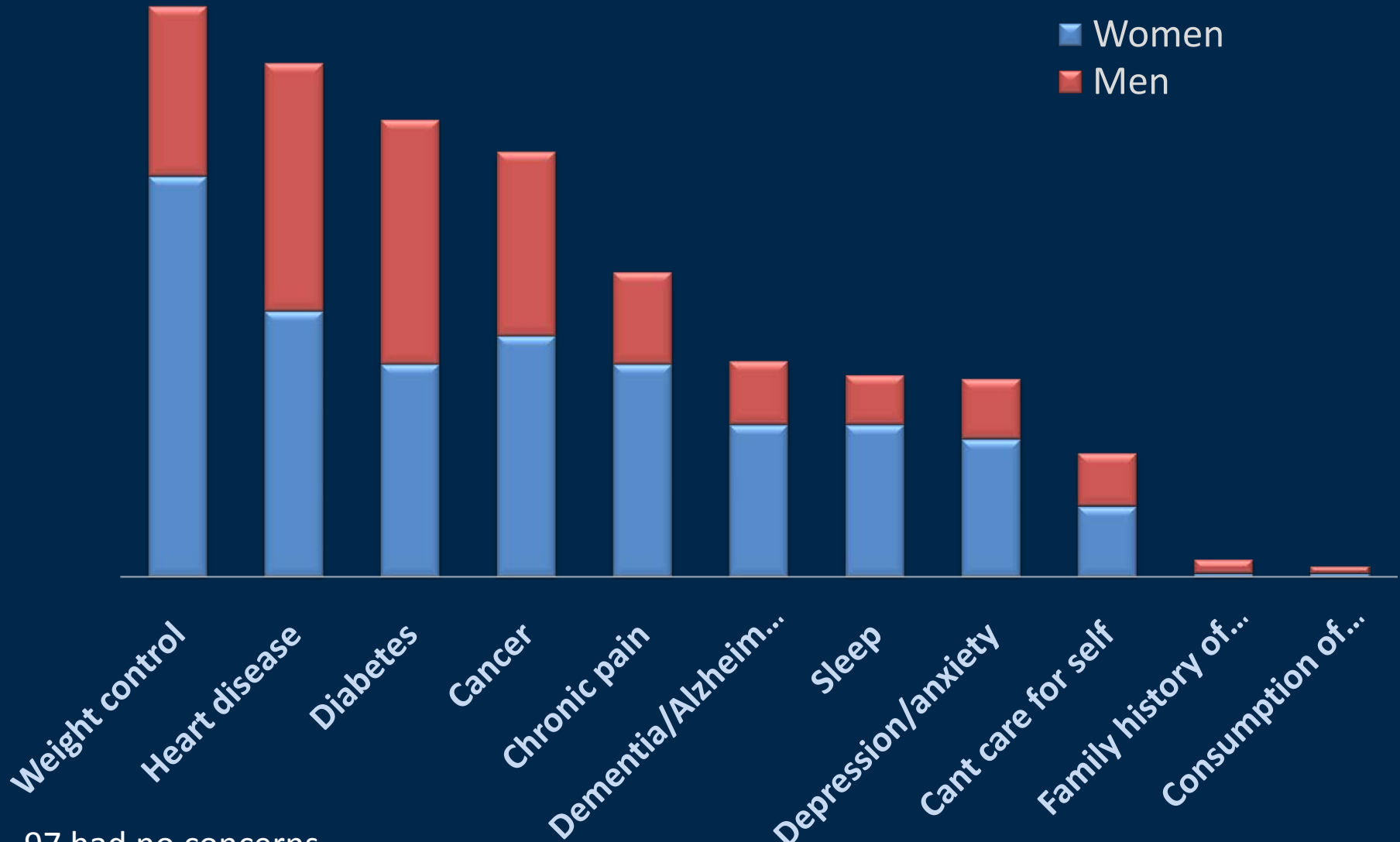
97 respondents had no concerns
Total Respondents – 329

Personal Health Concerns – Age 50-64



132 respondents had no concerns
Total Respondents – 635

Health Concerns – 65 and Older



97 had no concerns

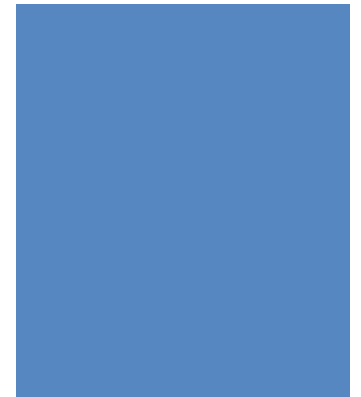
Total respondents – 512

Other Health Concerns (write In)



- Asthma
- Arthritis
- Auto-immune disorders
- Lyme disease
- Lower respiratory disease
- Glaucoma/macular degeneration
- Digestive/stomach problems
- Multiple sclerosis
- Menopause
- Hypertension
- High cholesterol
- Neuropathy
- Osteoporosis
- Parkinson's disease
- Tobacco use

**Respondents Who Expressed a
Concern About Substance Abuse or
Alcohol Consumption Were Asked
About Personal Experiences**



Have you ever had a drink or used drugs first thing in the morning to steady your nerves or get rid of a hangover?



Have you ever felt bad or guilty about your drinking or drug use?



Have people annoyed you by criticizing your drinking or drug use?



Have you ever felt that you ought to cut down on your drinking or drug use?



0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

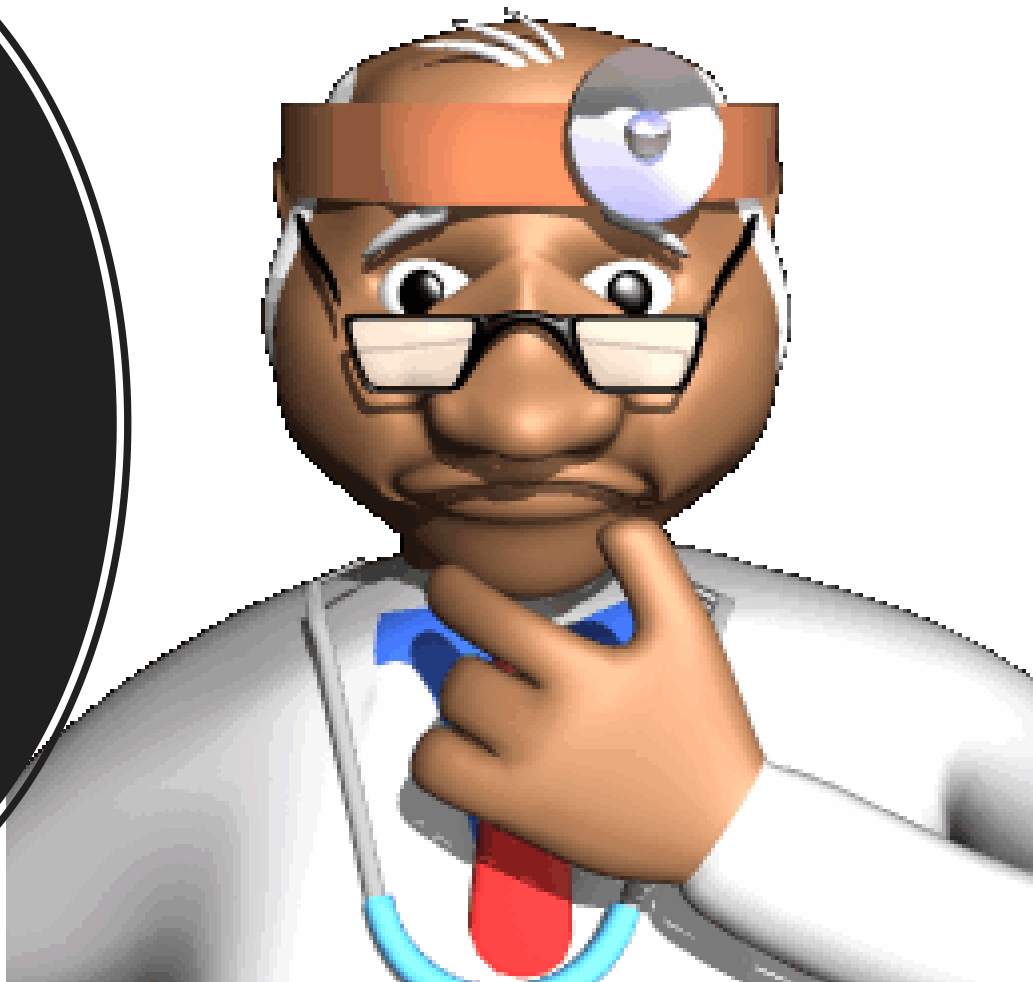
Total Respondents – 148

■ Yes ■ No



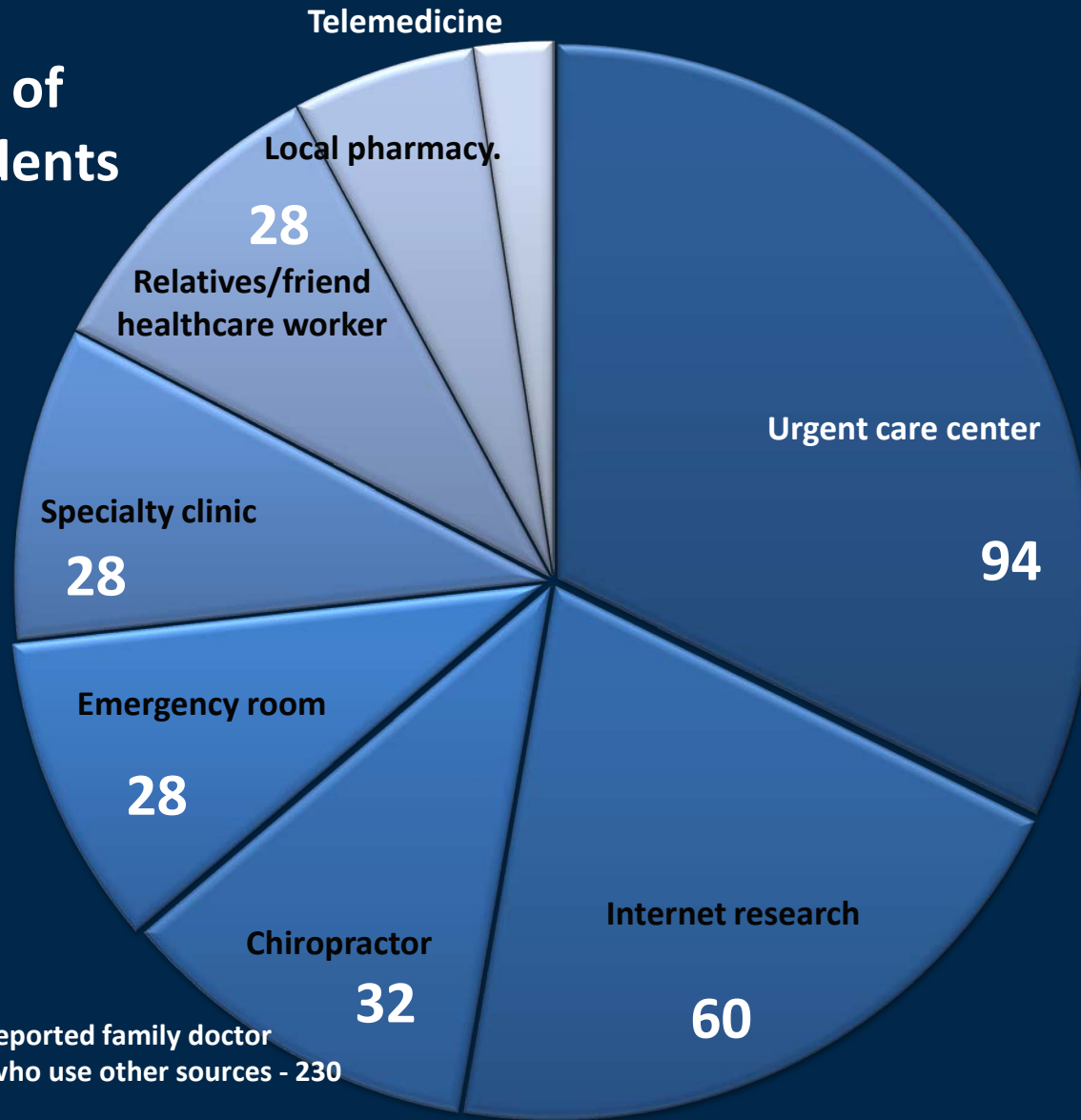
**Recipients Were Asked
About Their Main Source
of Health Care Services**

83% of
Respondents
Have a Family
Doctor



Main Source of Care When Sick Other Than Family Doctor

Number of Respondents



1292 respondents reported family doctor
Total respondents who use other sources - 230

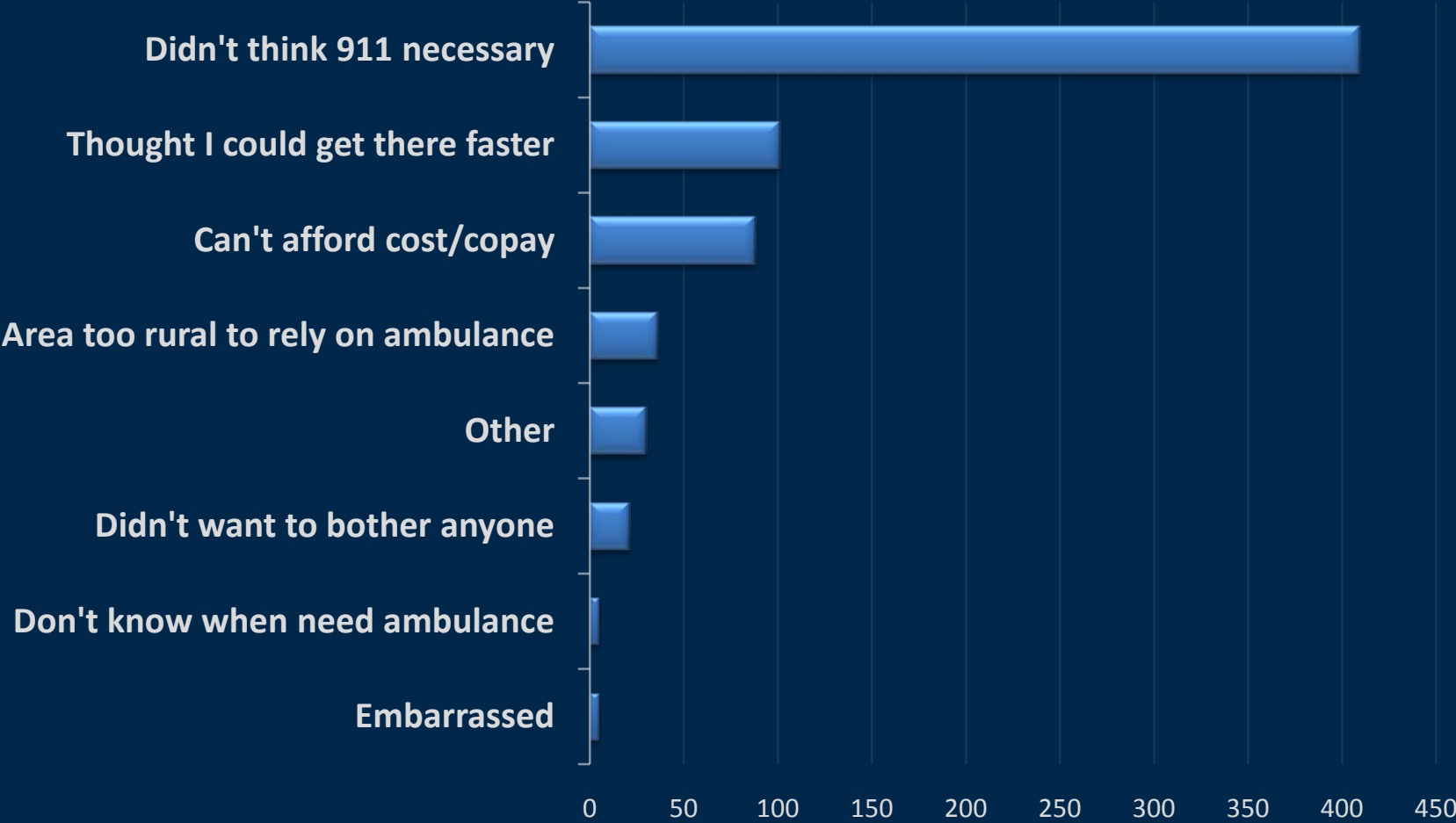
Call 911



When someone has heart attack or stroke symptoms, it is important to call 911 rather than use a personal vehicle to get to an emergency department. That way the specific care needed is started by the paramedic or emergency medical technician and the members of the specialized care team needed at the hospital are mobilized to arrive at the Emergency Department as quickly as possible.

We wanted to know why patients chose other transportation methods in emergency situations.

Reason Respondent Didn't Call 911 for Emergency Department Visit



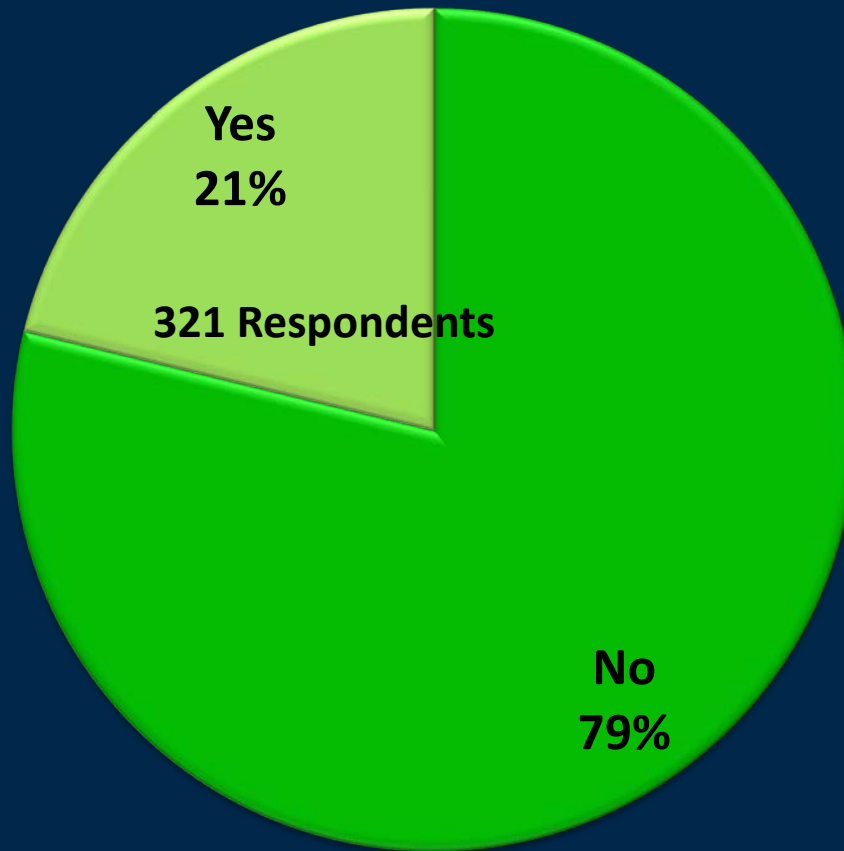
Total respondents – 550

NUMBER OF RESPONDENTS

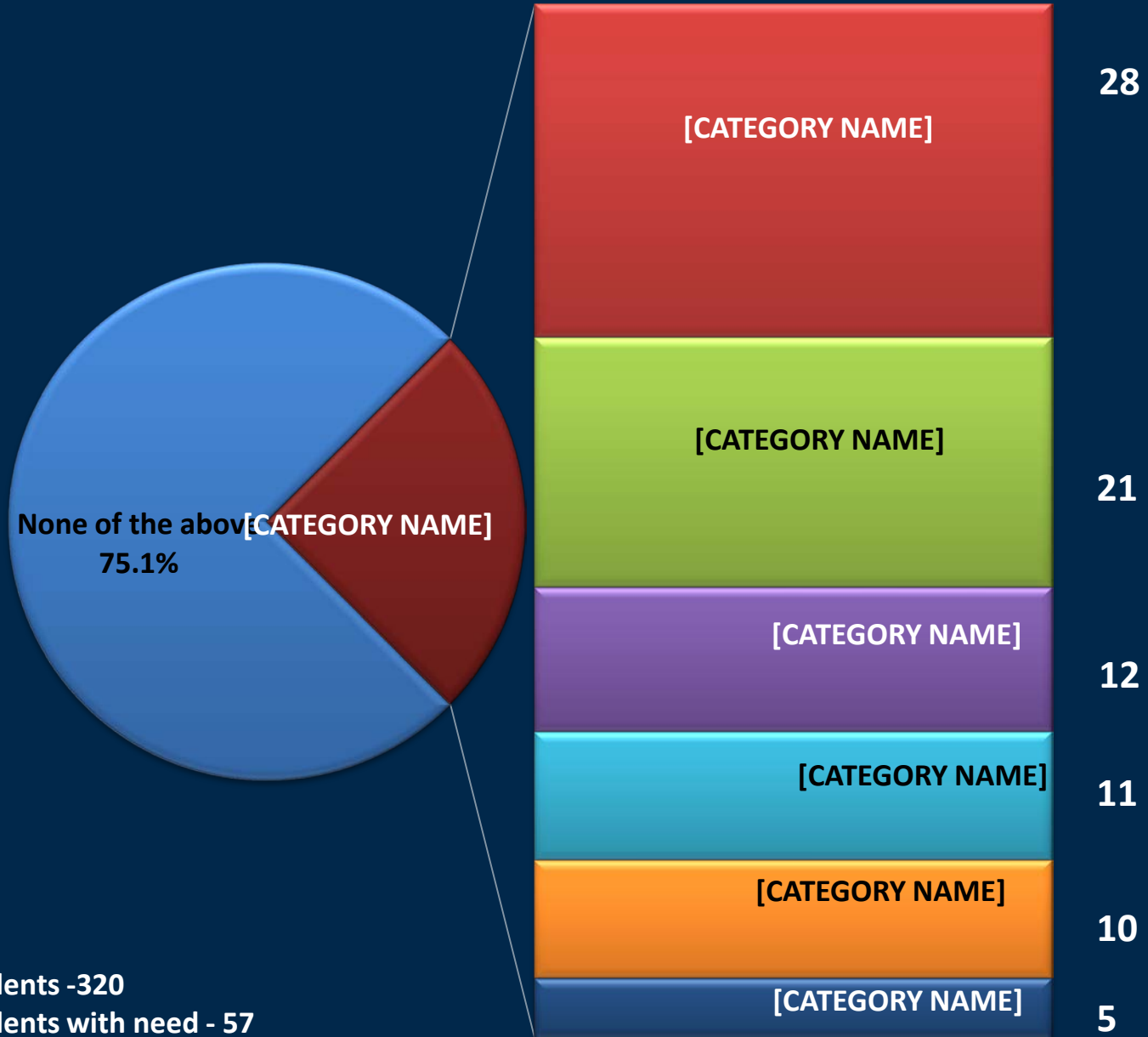
We asked about care needs
after a hospitalization or
serious illness.



Respondents Who Have Been Admitted to a Hospital or Had a Serious Illness in the Past 18 Months



Post Discharge or Serious Illness Needs



Total respondents - 320

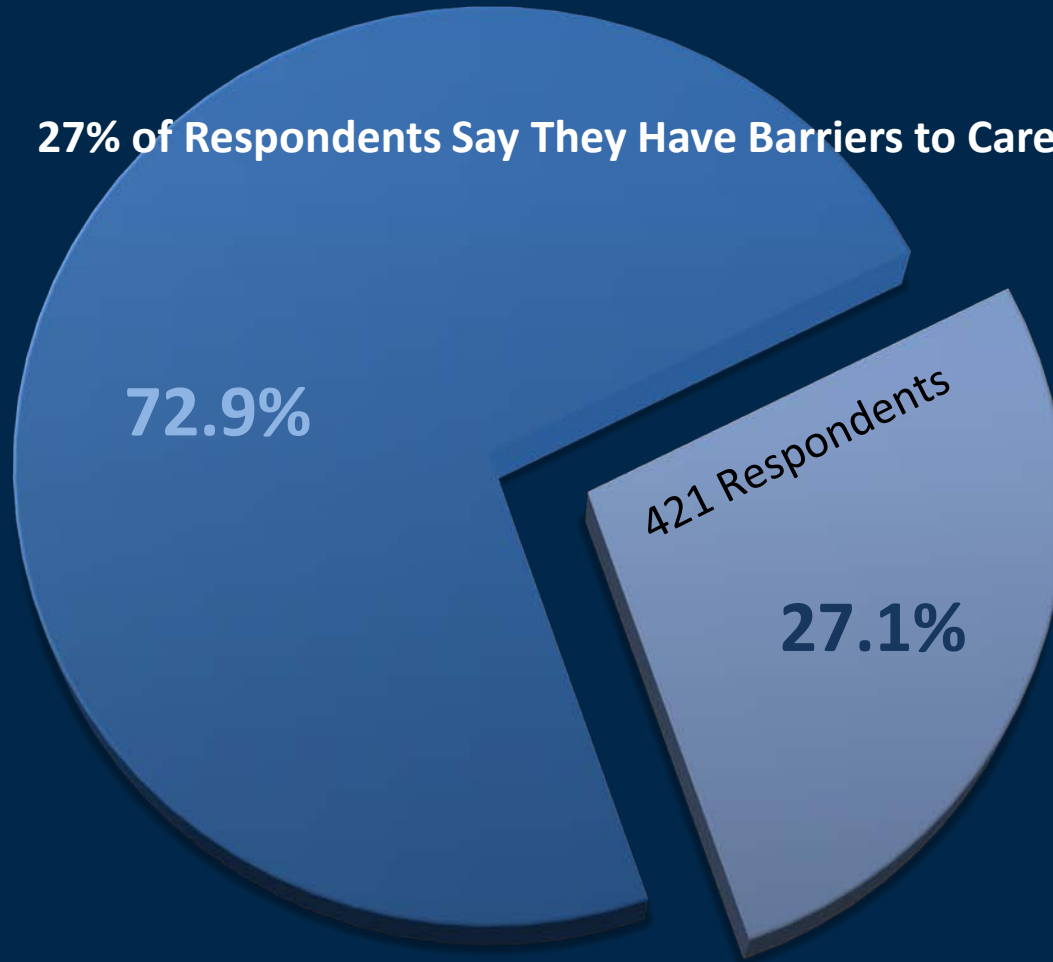
Total respondents with need - 57



**We asked
about barriers
to healthcare
services**

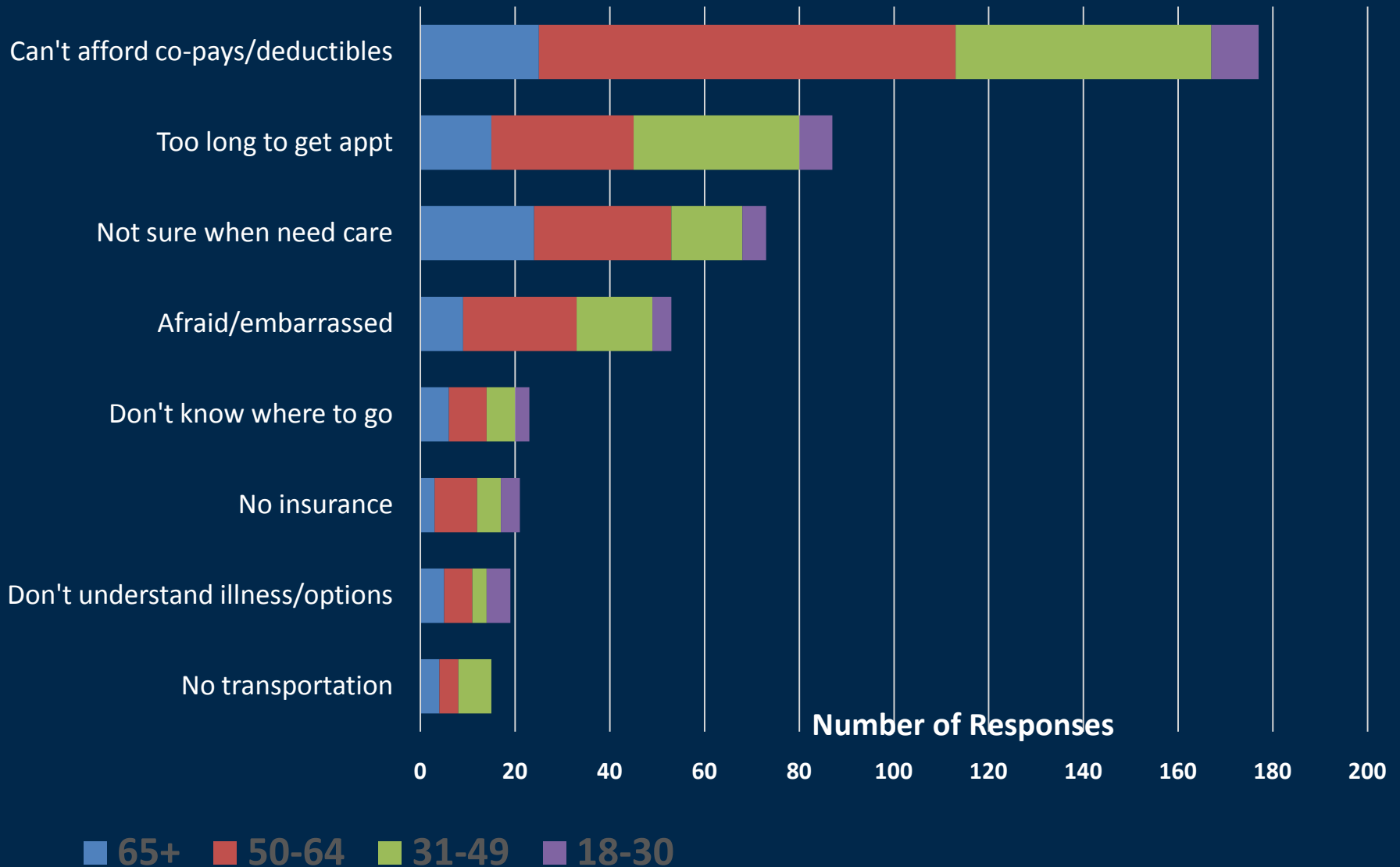
Barriers to Care

27% of Respondents Say They Have Barriers to Care



Total Respondents – 1554

Barriers to Healthcare by Age Group

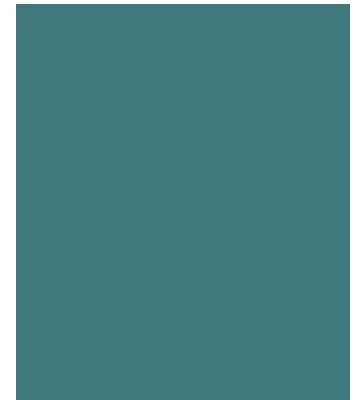


Other Barriers to Care

- ❖ My work hours don't mesh with healthcare appointment hours
 - ❖ I can't take time off work
 - ❖ I need child care
 - ❖ Specialists I need are not local to this area
-
- ❖ I don't know what is covered by my insurance
 - ❖ I can't afford up-front co-pays and deductibles for service
 - ❖ I have insurance payment limits
 - ❖ I can't afford the Prescription drugs I need

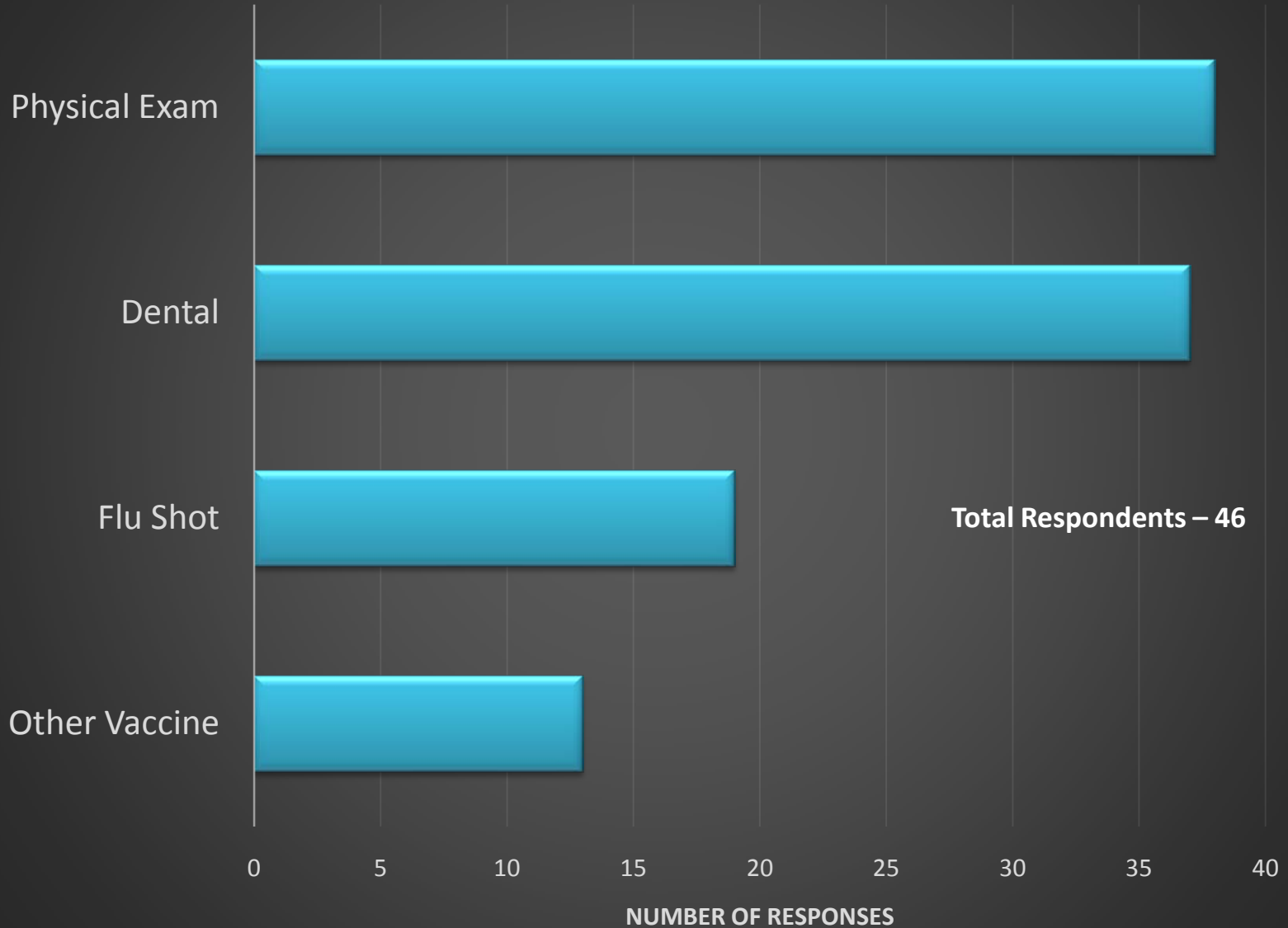
Wellness Screenings and Preventive Services

**84% of Respondents Regularly
Receive Wellness Screenings
and/or Preventive Services**



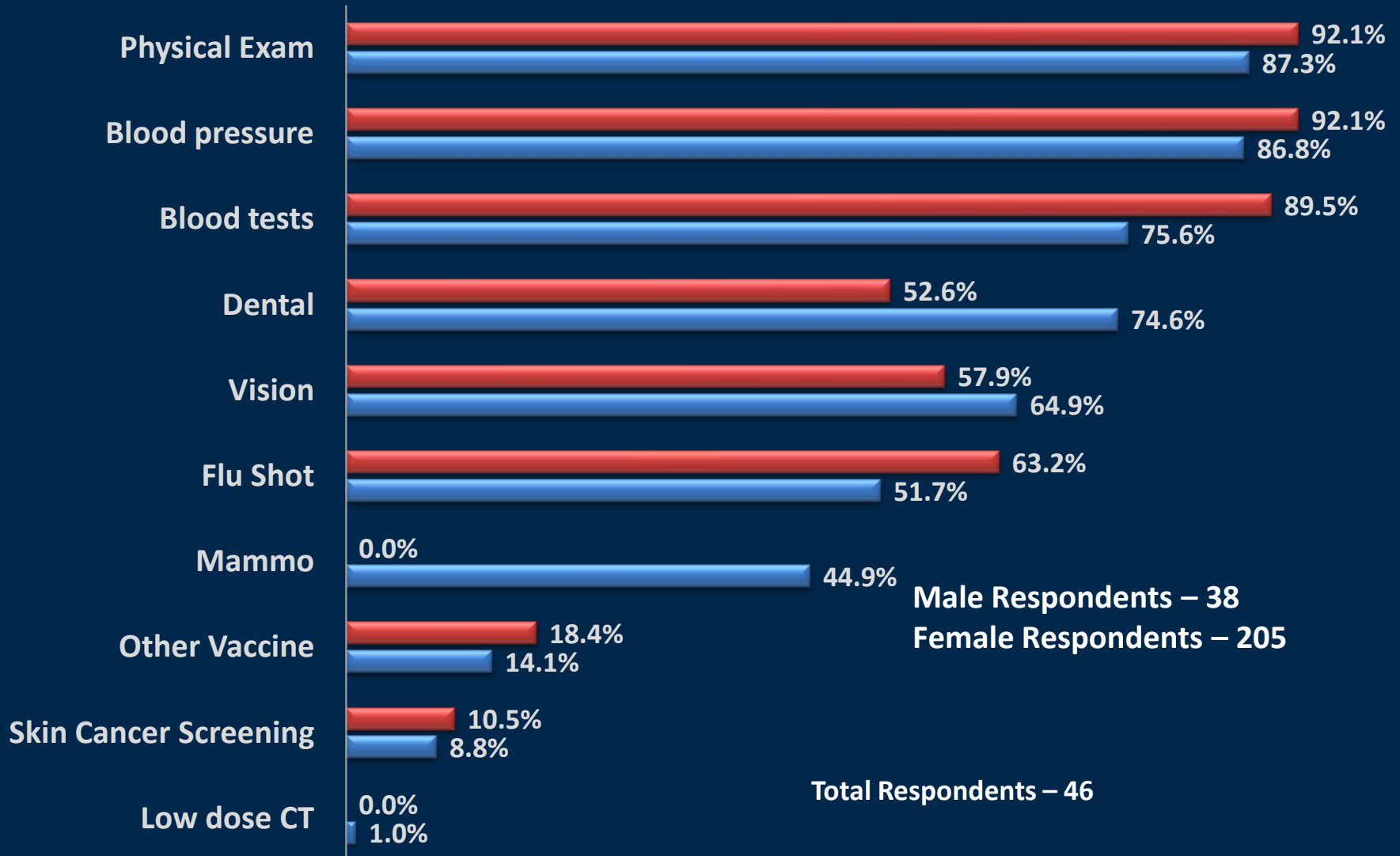
Screenings/Wellness Visits in Past 18 Months

Age 18-30



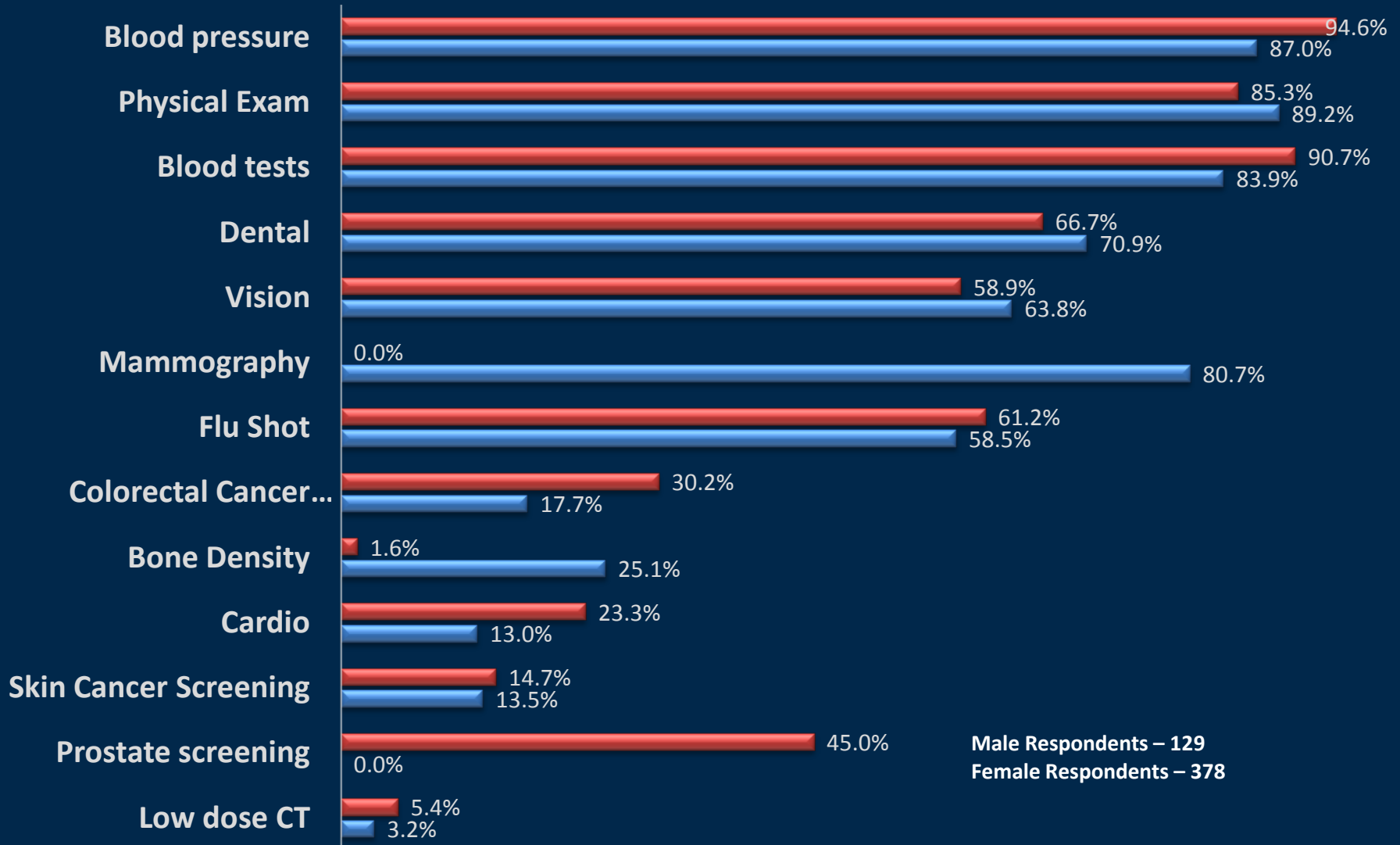
Percentage of Respondents (by Gender) Receiving Certain Screenings Age Group 31 – 49

■ 31-49 Male ■ 31-49 Female



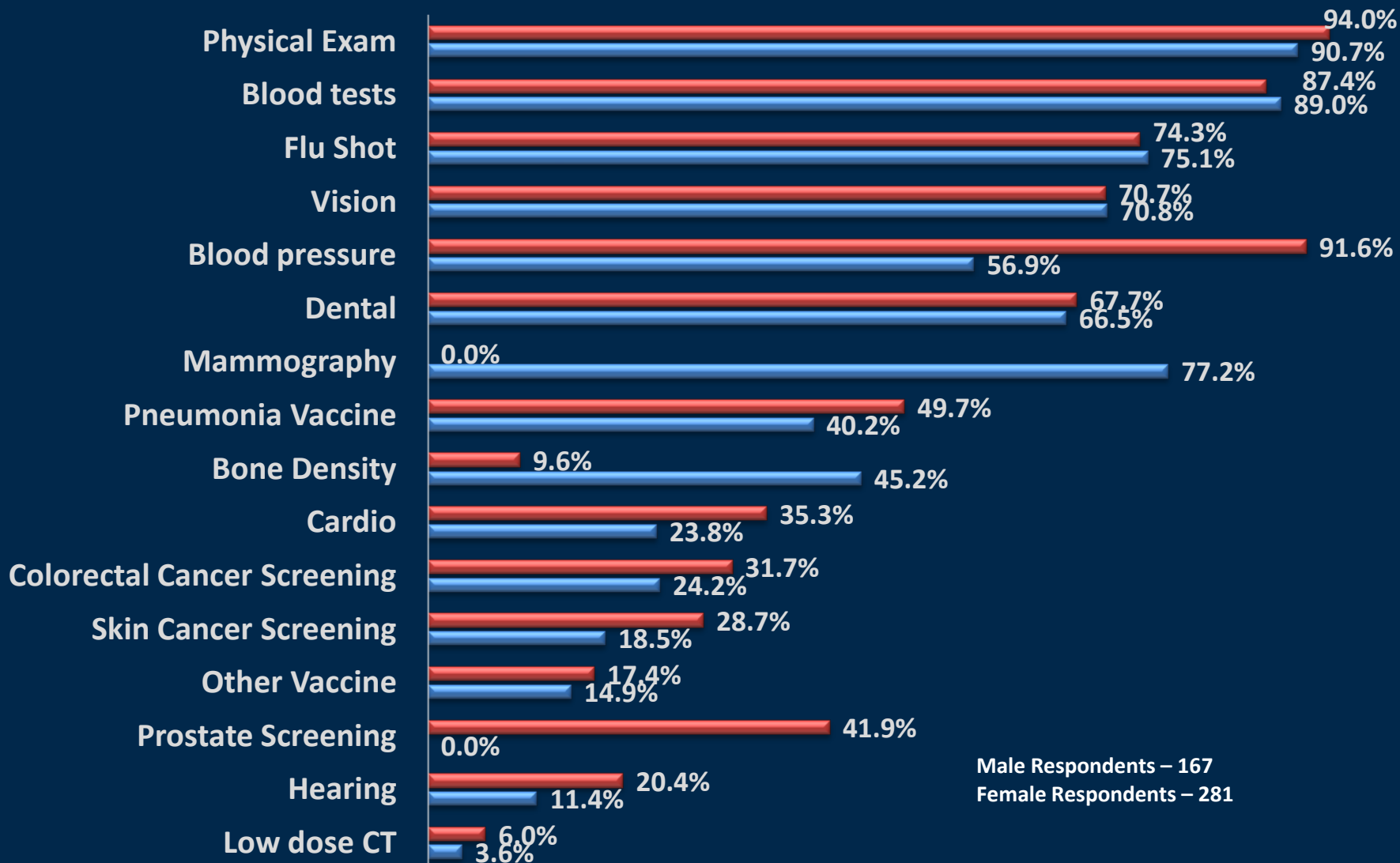
Percentage of Respondents (by Gender) Receiving Certain Screenings Age Group 50 – 64

Male Female

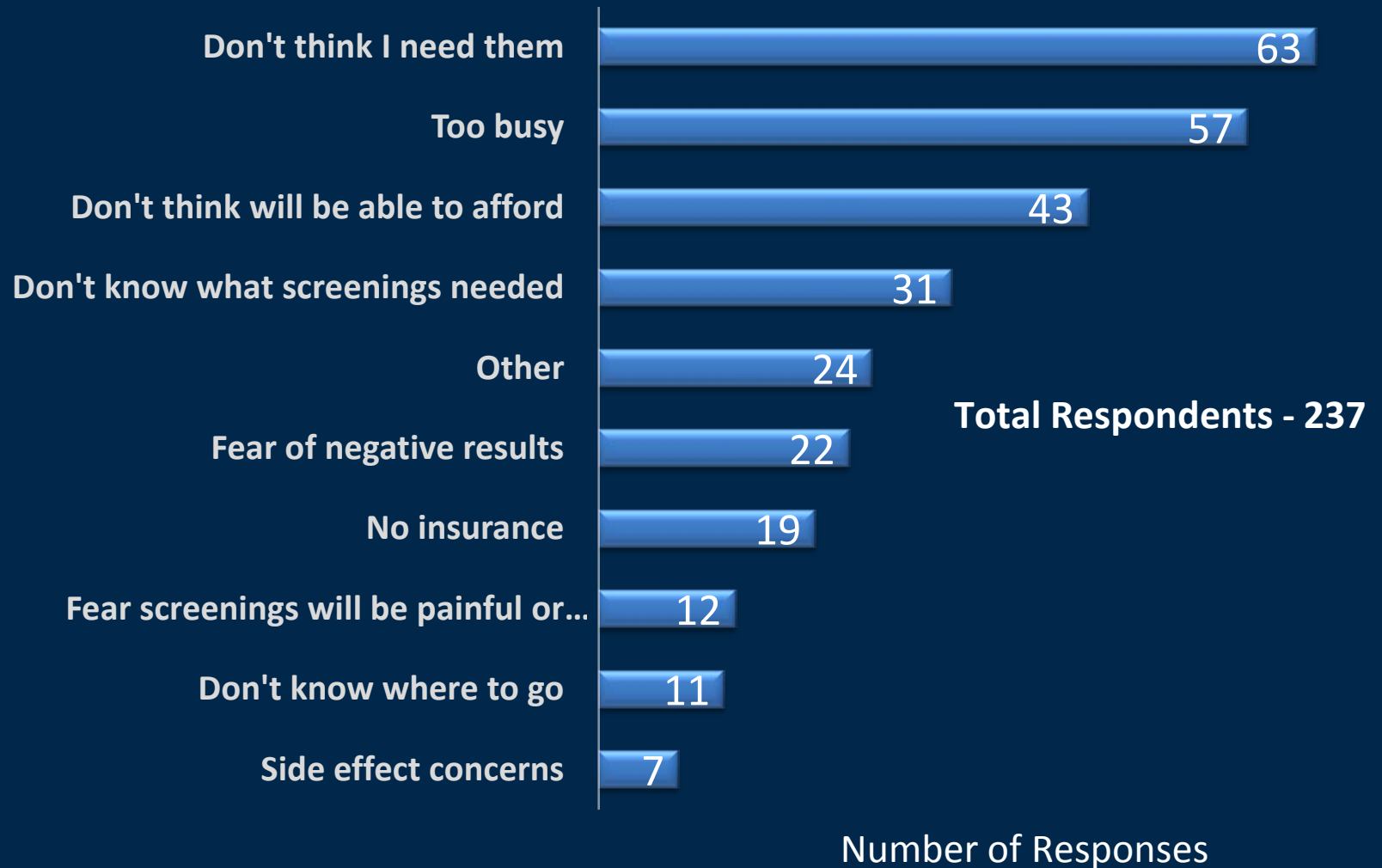


Percentage of Respondents (by Gender) Receiving Certain Screenings Age Group 65+

Male Female



Those who don't receive regular screenings or wellness visits were asked, "Why not?"



Other Reasons Respondents Have not Had Screenings

- **Think PCP should know everything about patient and therefore, other screenings not necessary**
- **Scheduling them can be difficult**
- **Forget about them**
- **Can't take the time off work**
- **Child care issues**

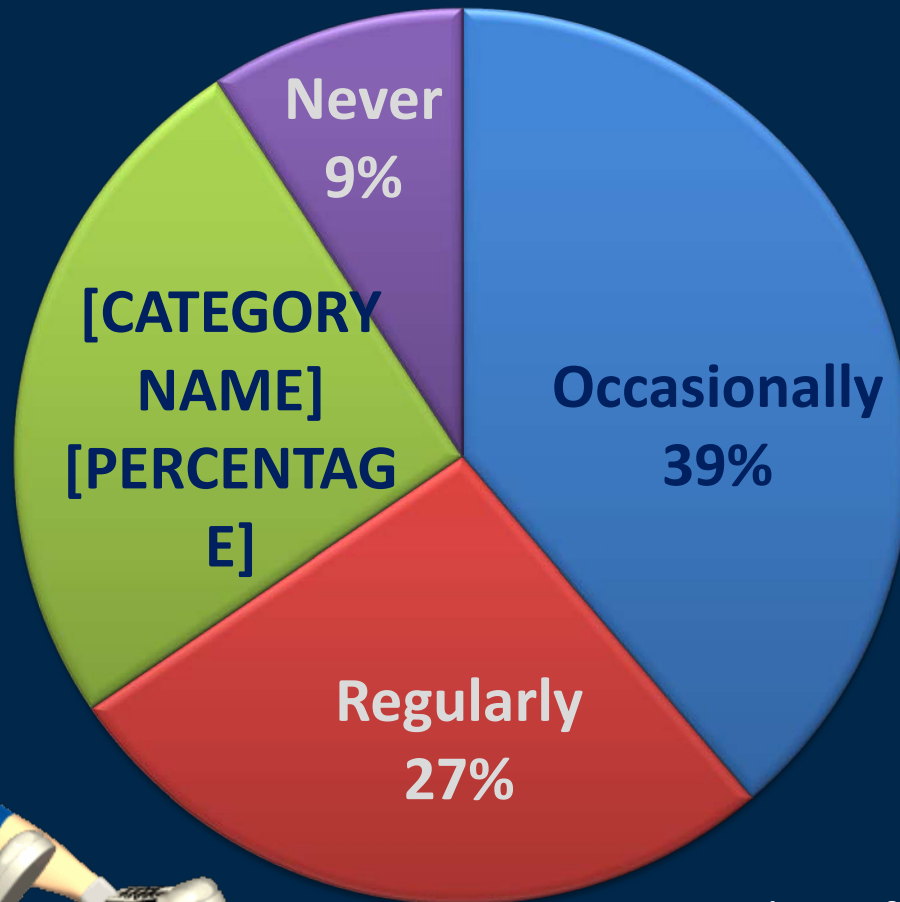


Screening Rates of Survey Respondents



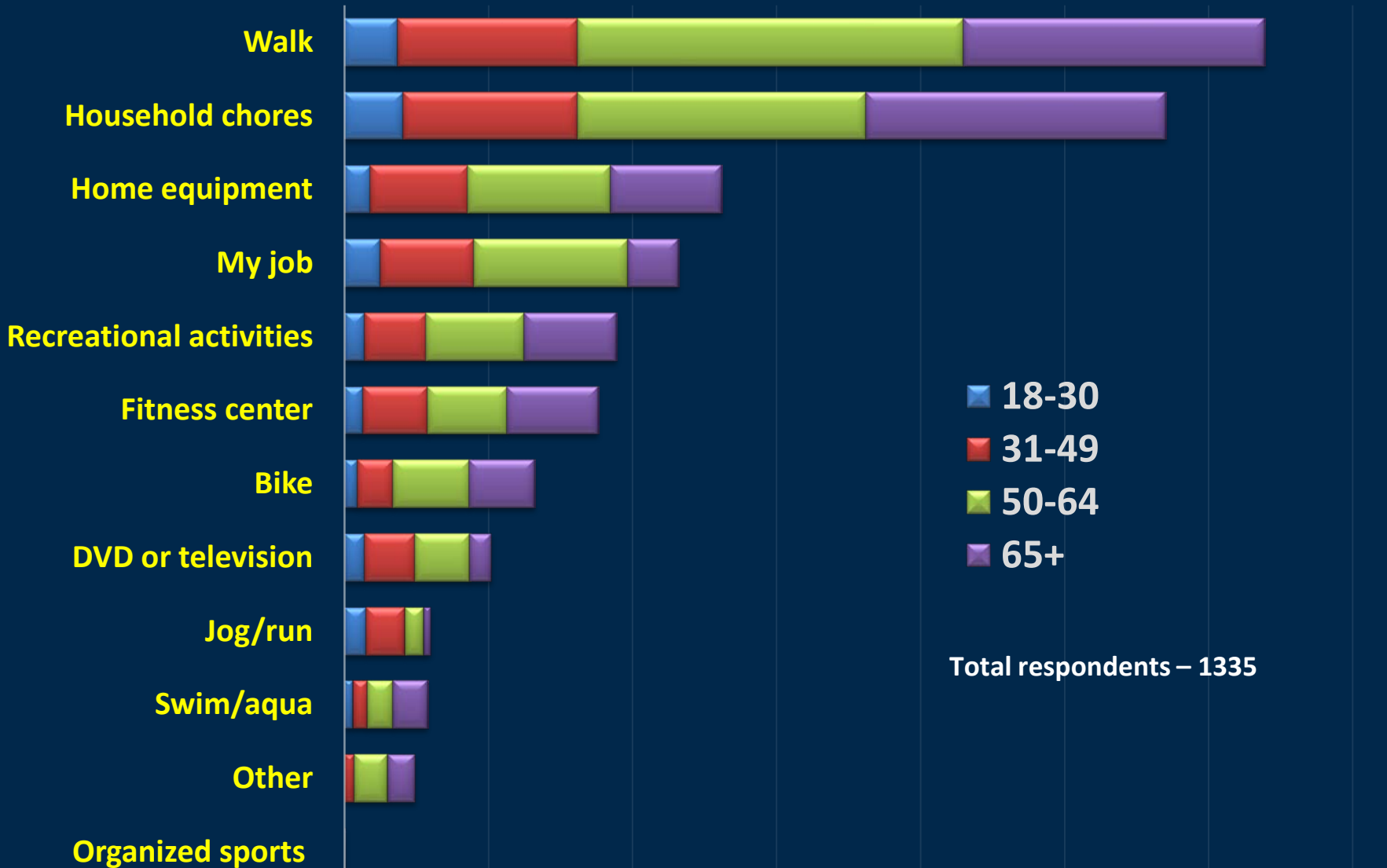
- **Colorectal Cancer Screening Rate age 50+ – 24%**
- **Prostate Cancer Screening Rates age 50+ - 43%**
- **Dental Exam Rates All Respondents 69%**
- **Mammography Rate Age 50+ - 80%**
- **Skin Cancer Screening Rate – 16%**
- **63% of All Respondents Receive Flu Shots**

Fitness – We asked how often respondents engage in exercise or recreational activities to stay fit.



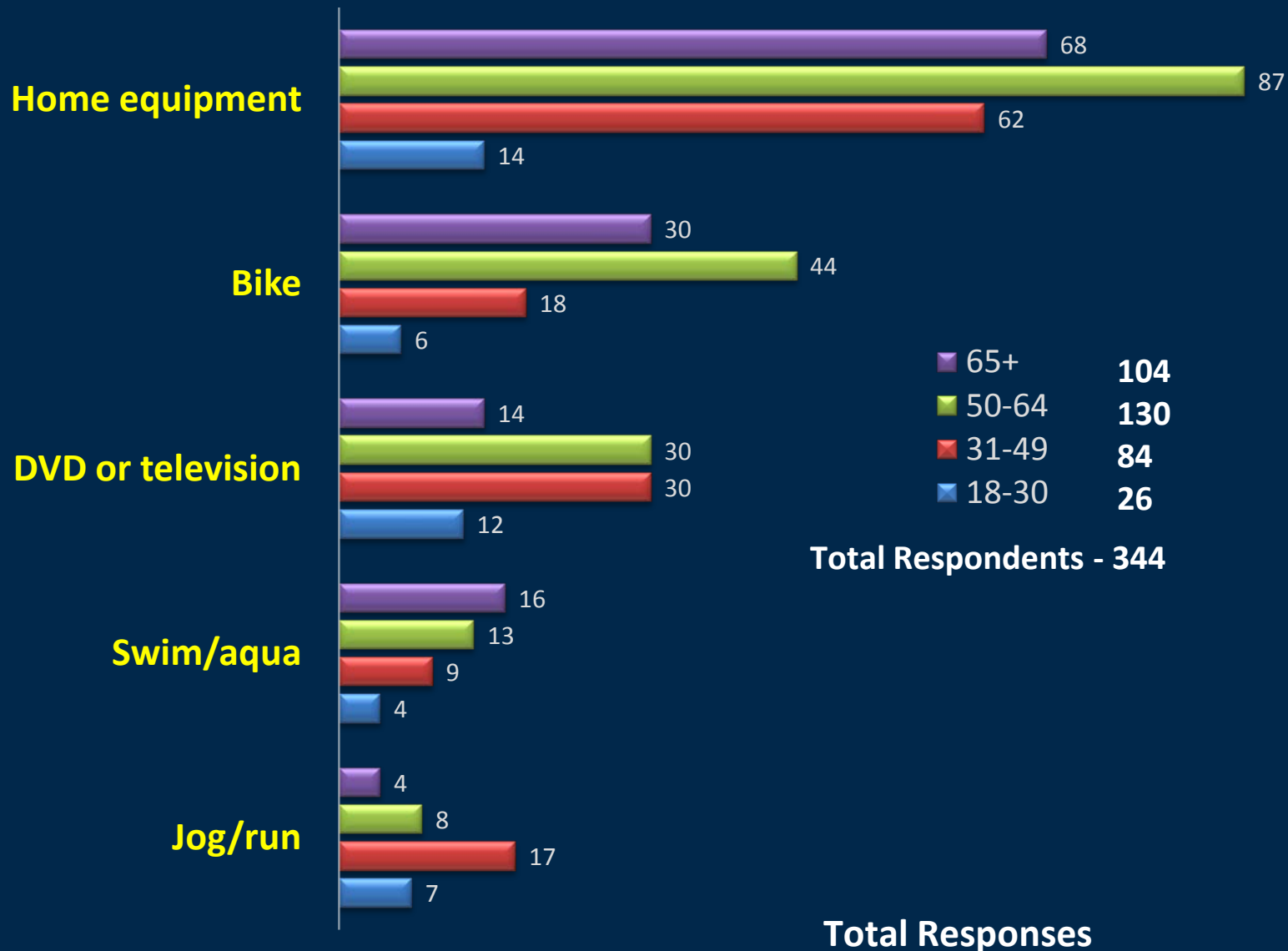
Number of respondents - 1469

How Survey Respondents Keep Fit



Total respondents – 1335

How Survey Respondents Keep Fit That Do Not Belong to a Fitness Facility But Make it a Point to Exercise for Fitness



Some Respondents Never Exercise



What Keeps Respondents From Staying Fit Through Exercise or Recreational Activities?



Total Respondents - 134

Other reasons respondents don't engage in fitness activities

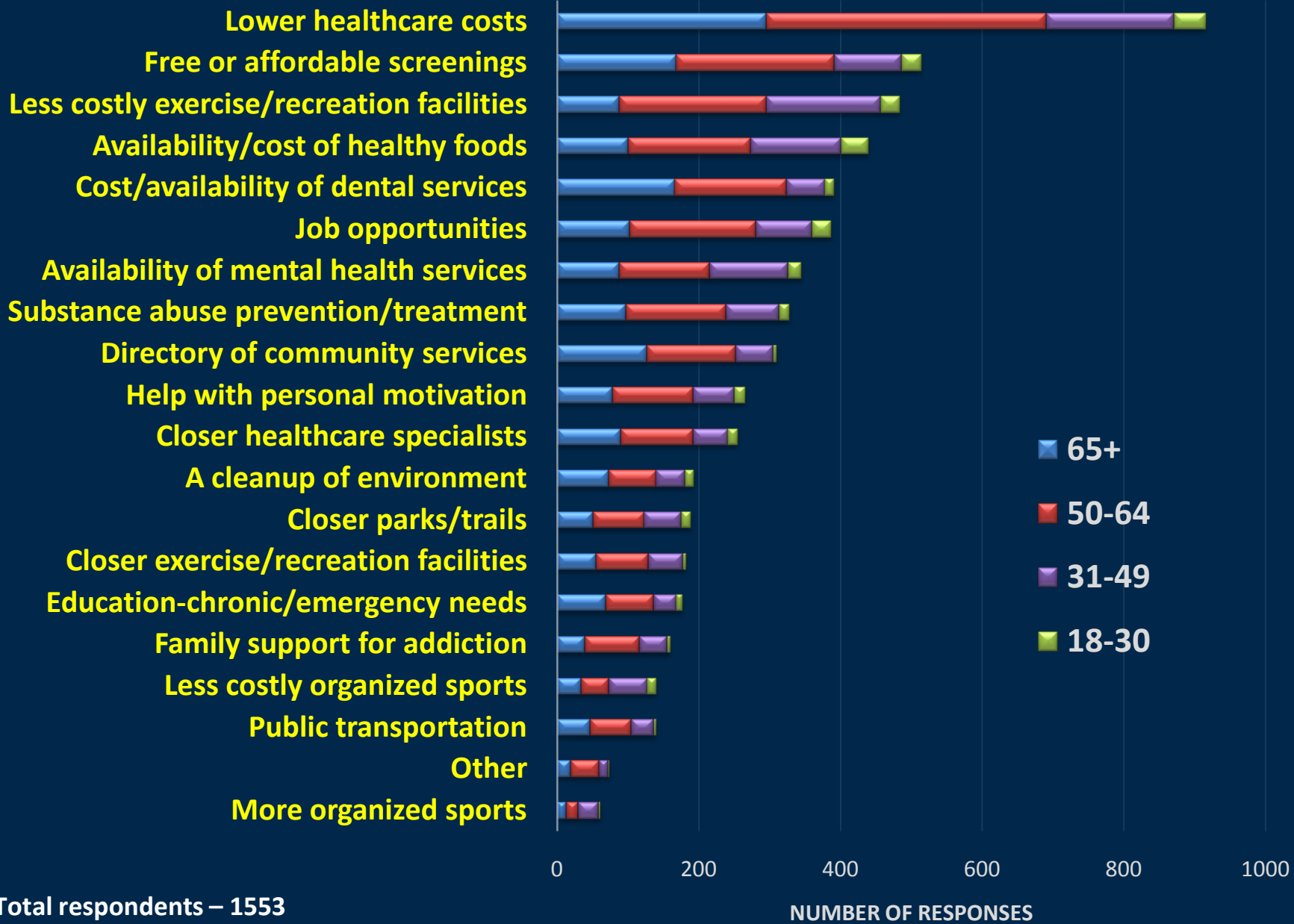
- **Work Schedule**
- **“Don't know how much I can push myself”**
- **Balance problems**
- **Depression**
- **Weather**
- **Incontinence**
- **Don't like it!**



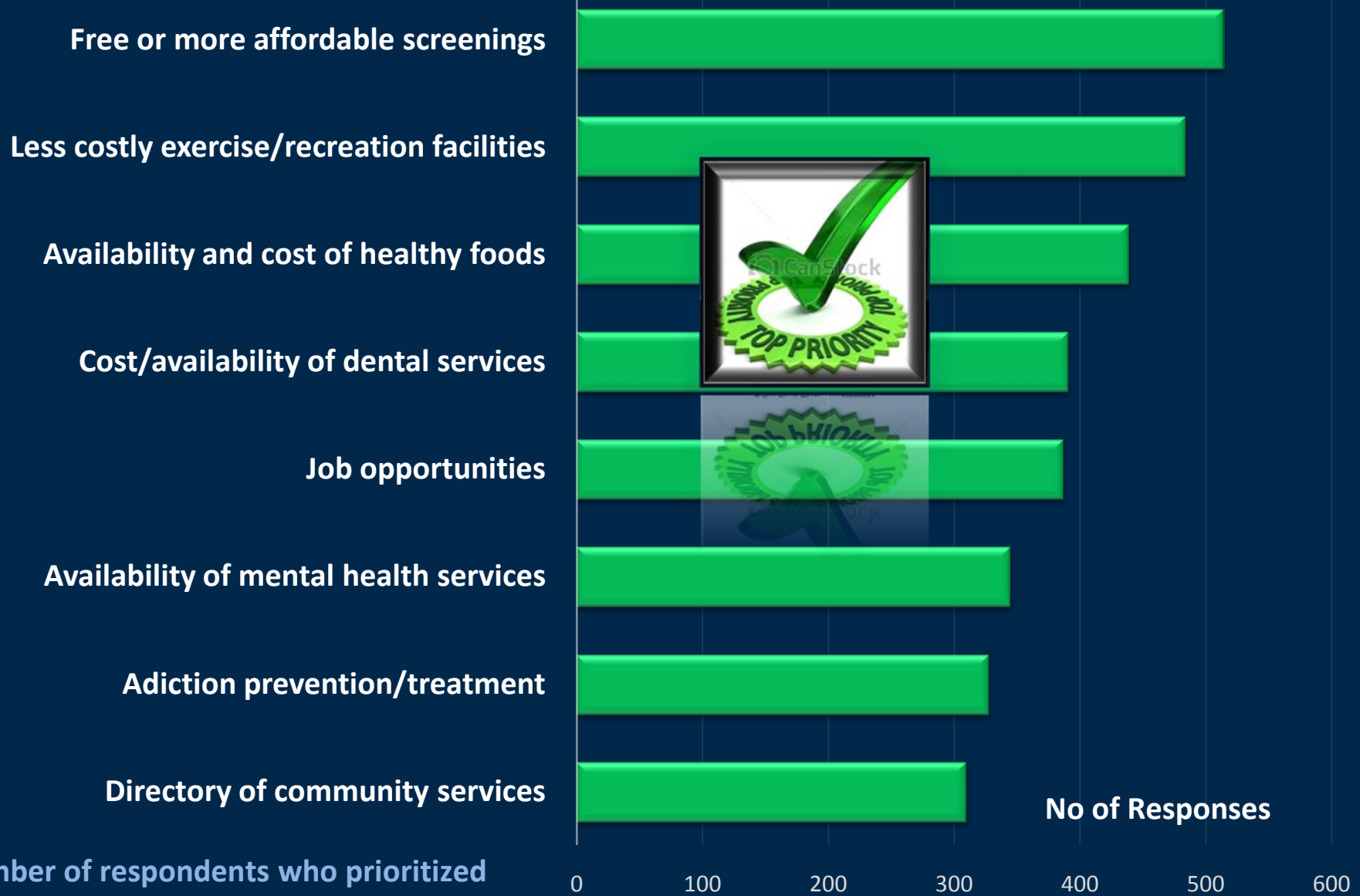


We asked respondents to prioritize community needs.

Most Important Community Needs



Survey Respondent Prioritization of Community Needs (after lower healthcare costs)



Number of respondents who prioritized one or more of these needs - 1051

No of Responses

Other (Write in) Community Needs

- Recruitment of specialists into the community
- More family practitioners
- Services for the disabled
- More nursing staff at the hospital
- Less expensive vision care
- More mental health specialists – (6 month waiting period)
- More hours in the day



We asked about
the needs of
caregivers.

498 of survey
respondents are
caregivers for a senior,
other adult with medical
needs, or
youth/children.

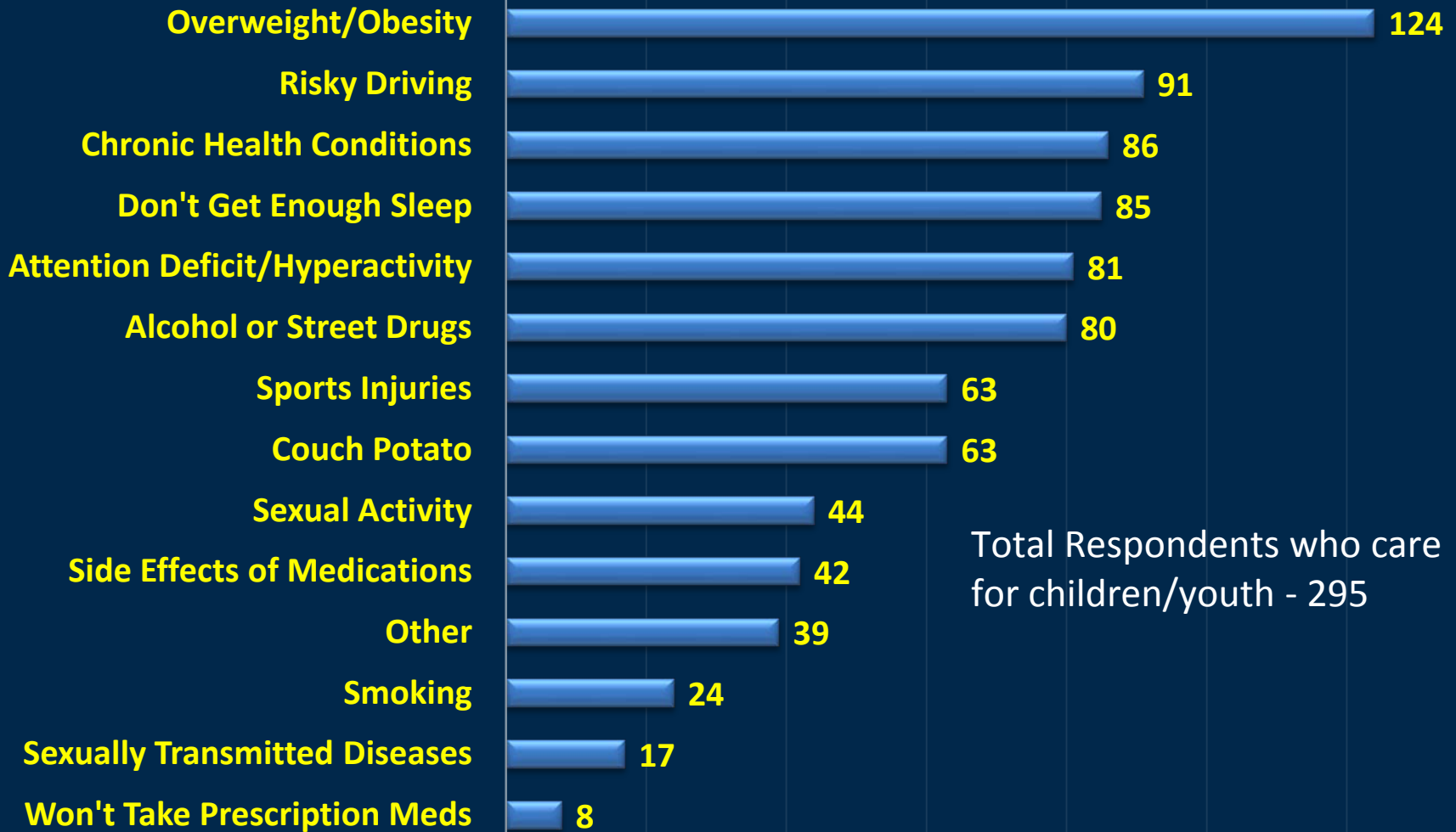




Needs Identified by Those Who Care for
Adolescents and Children

What are your top four concerns for the physical health and safety of the youth you care for?

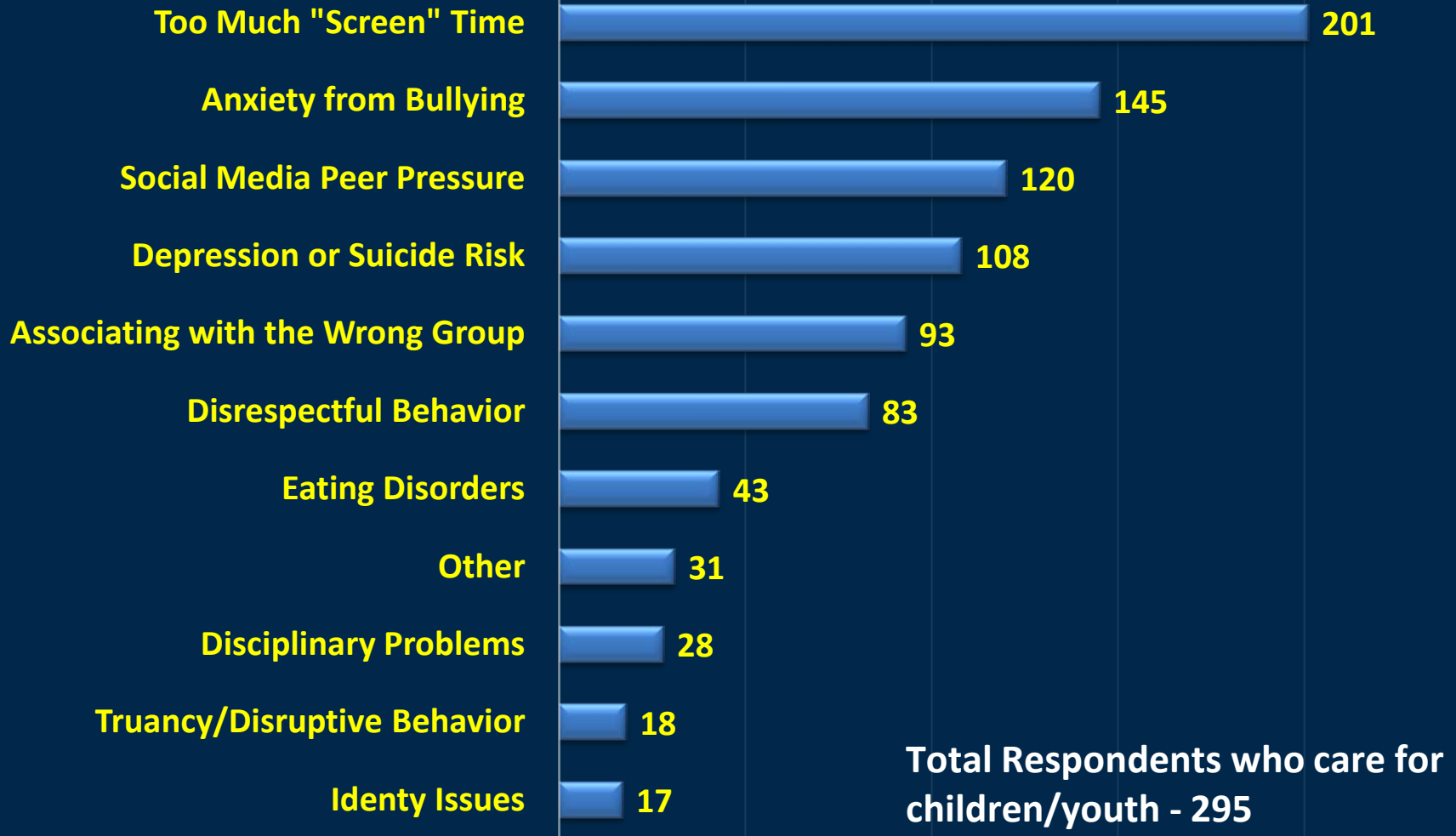
Number of Responses



Total Respondents who care for children/youth - 295

What are your top four concerns for the mental and behavioral health of the youth you care for?

Number of Responses



Other (Write in) Unmet Needs for Children and Adolescents

- **Support groups for children of addicted parents**
- **Free educational diabetic camps for kids**
- **Mandatory health education and fitness time in school**
- **Stop the overuse of electronic devices**
- **More healthful food choices in schools**
- **Better facilities for handicapped children**
- **More programs/options for autism spectrum children**



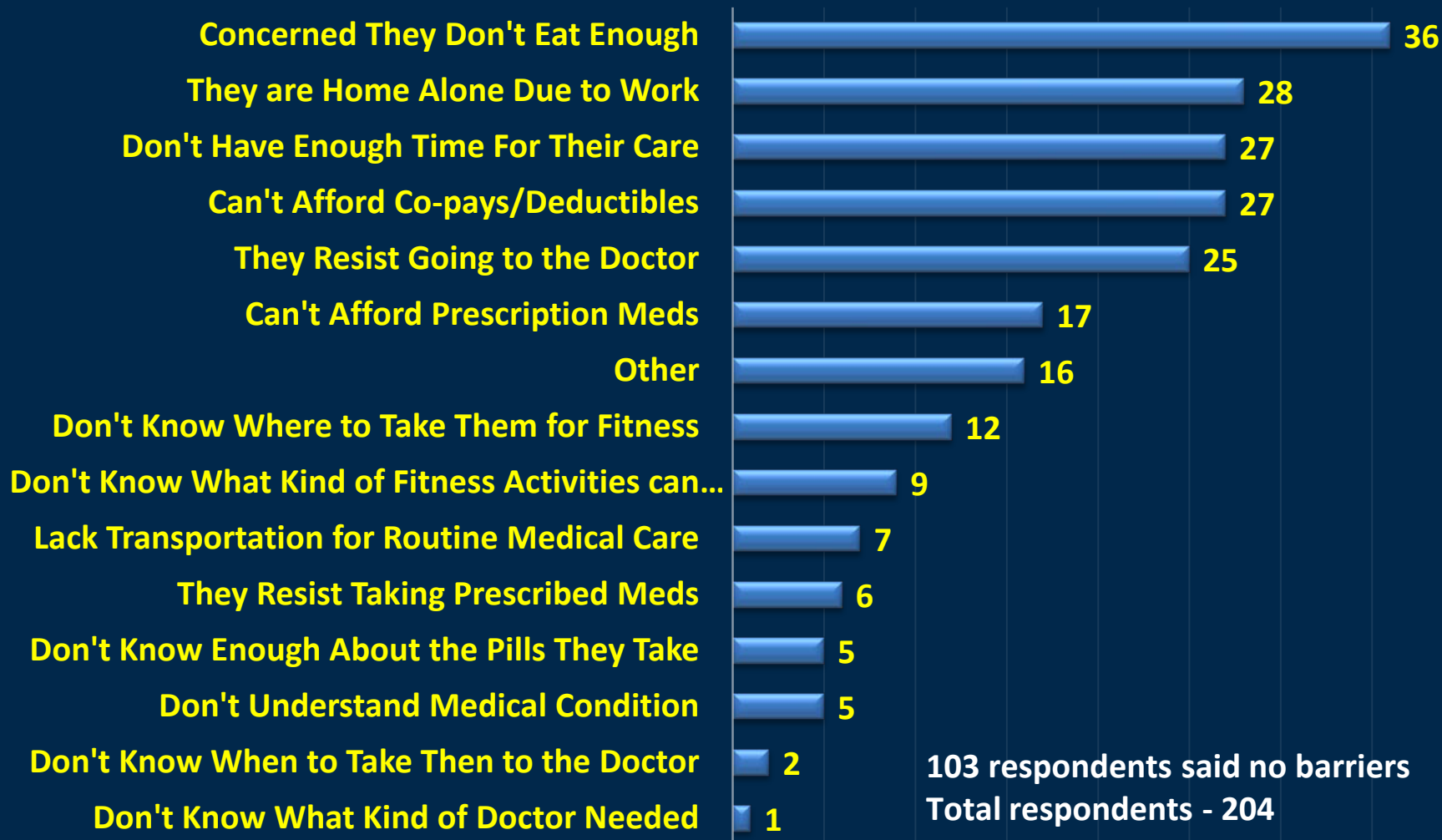
Barriers to Improving the Physical and Mental Health of Youth





Needs Identified by Those Caring for the Elderly

Barriers Caregivers Face Who Care For Seniors or Other Adults With Medical Problems



Other Needs Identified by Those Caring for the Elderly

- Support groups for Alzheimer's care givers
- Dances and other community activities for seniors
- Reasonably priced in-home support systems available for 24 x 7 support
- Better pain management of the elderly by providers



2018 Community Health Needs Assessment

[Click here for
Email Survey
Report](#)



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